### 2019-2020

# Performance Report for the period – 1 July 2019-30 September 2019





## FIRST QUARTER PROGRESS REPORT ON THE APPROVED SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2019/20

#### PURPOSE

The purpose of the report is to provide an organisational progress report on the First quarter as contained in the approved 2019-20 Service Delivery and Budget Implementation Plan (SDBIP), to Council as per Section 52 (d) of the Municipal Finance Management Act (MFMA).

The SDBIP for the 2019/20 financial year, the Municipality has 99 Key Performance Indicators for measurement, of which only 54 KPIs are reportable in the 1<sup>st</sup> quarter performance report.

The number of reportable key performance indicators prepared for each directorate in the 1<sup>st</sup> Quarter is shown below:

Director Technical Services	: 17
Director Community Services	: 4
Office of the Municipal Manager	: 16
Director Corporate Services	: 6
Director Financial Services	: 11

Below is a detailed report as per directorate's performance for the quarter ending September 2019.





# THE OVERALL ORGANISATIONAL PERFORMANCE MANAGEMENT FOR THE QUARTER ENDING SEPTEMBER 2019



#### TECHNICAL SERVICES

The Technical Services had [17] targets set as per the key performance indicators, Attained [15], and partially [2] – Total 17

#### **COMMUNITY SERVICES DEPARTMENT**

The Community Services had [4] targets set as per the key performance indicators, Attained [2], Not achieved [2] – Total 4

#### **MUNICIPAL MANAGERS OFFICE**

The Office of the Municipal Manager had [16] targets set as per the key performance indicators, Attained [13], Not achieved [1], partially [2] – Total 16

#### **CORPORATE SERVICES**

The Corporate Services Department had [6] targets set as per the key performance indicators. Attained [2], and not achieved [1] and partially [3] – Total 6

#### **FINANCE**

The Finance department had [11] targets set as per the key performance indicators, Attained [9] and not achieved [2] – Total 11

Ref	КРА	Strategic Objective	KPI	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Comment
TL1	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	100% upgrading of Koffiefontein substation and bulk feeder lines by 30 June 2020	Percentage	Progress reports and completion certificate	100% Completion of substation	Advertisemen t and appointment of service provider	Partially Achieved	N/A	N/A	No Comment
TL2	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Electrification of 27 stands in Diamanthoogte by 30 June 2020	Number	Progress report and Certificate of Compliance	27 Stands	Advertisemen t and appointment of service provider	Partially Achieved	N/A	N/A	No Comment
TL3	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	100% Completion of the new 4.2Ml Conventional WTW in Jacobsdal by 30 June 2020	Percentage	Progress reports and completion certificate	100% Completion	Progress report	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted
TL4	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure	Installation of 750 domestic water meters at Ditlhake (250), Sonwabile (250), Diamanthoogte (250).	Number	Progress reports and completion certificate	750 domestic water meters installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted

#### **Technical Services**

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Comment
		proper operations and maintenance	(MIS:321576) by 30 June 2020								
TL5	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Installation of 1 bulk water meter at Koffiefontein (MIS:321576) by 30 June 2020	Number	Progress reports and completion certificate	1 bulk water meter installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted
TL6	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Installation of 681 domestic water meters at Jacobsdal (205) and Ratanang (476) by 30 June 2020 (MIS:321605)	Number	Progress reports and completion certificate	681 domestic water meters installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted
TL7	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Installation of 2 bulk water meters and valves at Ratanang by 30 June 2020 (MIS:321605)	Number	Progress reports and completion certificate	2 bulk water meter installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Comment
TL8	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Installation of 250 domestic water meters at Relebohile by 30 June 2020 (MIS:321628)	Number	Progress reports and completion certificate	250 domestic water meters installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted
TL9	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Installation of 1 bulk water meter and valves in Luckhoff by 30 June 2020	Number	Progress reports and completion certificate	1 bulk water meter installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted
TL10	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Installation of 150 domestic water meters at Bolokanang by 30 June 2020 (MIS:321618)	Number	Progress reports and completion certificate	150 domestic water meters installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted
TL11	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations	Installation of 8 bulk water meters and valves at Petrusburg (5) and Bolokanang (3) by 30 June 2020 (MIS:321618)	Number	Progress reports and completion certificate	8 bulk water meter installed	Advertisemen t and appointment of service provider	Achieved	N/A	No corrective measure needed	Sufficient evidence has been submitted

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Comment
TL12	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations	20% Construction of new pipeline from boreholes 14 & 15 in Petrusburg to reservoir at Bolokanang by 30 June 2020 (MIS:325184)	Percentage	Progress reports	20%	Progress report	Achieved	The project has not been funded by the Department of Water Affairs. However, business plan has been submitted to source funding	To follow-up with the department in question	Business Plan submitted
TL15	Basic	and maintenance Eradicate	Number of water	Number	Laboratory	24 reports	6 Laboratory	Achieved	N/A	N/A	
	Service delivery	backlogs in order to improve access to services and ensure proper operations and maintenance	samples submitted to an accredited laboratory for testing.		test reports.		test reports.				N/A
TL16	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Number of waste water samples submitted to an accredited laboratory for testing.	Number	Laboratory test reports.	24 reports	6 Laboratory test reports.	Achieved	N/A	N/A	N/A
TL17	Basic Service delivery	Eradicate backlogs in order to improve access to	Installation of 4 level control valves at Nkululeko (1), Bolokanang (2)	Number	Progress report and completion certificate	4 control level valves	Advertisemen t and appointment of service provider for	Achieved	N/A	N/A	N/A

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Comment
		services and ensure proper operations and maintenance	and Petrusburg (1) reservoir.				assessment and installation				
TL18	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Number of updates on the strategic risk register 2019/20 financial year	Number	Reports implement ation of risk mitigating plans and evidence.	4 reports per quarter	1	achieved	N/A	N/A	The department need to ensure that the risk managemen t report is presented to managemen t for consideratio n
TL19	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Number of Section 79 Committee meetings held 2019/20 financial year	Number	Attendance registers, minutes of committee meetings and approved schedule of committee meetings	5 committee meetings	1 committee meeting	achieved	N/A	N/A	N/A

#### **COMMUNITY SERVICES**

Ref	КРА	Strategic Objective	KPI	Unit of Measurem ent	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
TL20	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Number of updates on the strategic risk register 2019/20 financial year	Number	Reports implement ation of risk mitigating plans and evidence.	4 reports per quarter	1	Achieved	n/a	n/a	Sufficient evidence has been submitted
TL21	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	Number of Section 79 Committee meetings held 2019/20 financial year	Number	Attendance registers, minutes of committee meetings and approved schedule of committee meetings	5 committee meetings	1 committee meeting	Achieved	n/a	n/a	The departmen t need to provide a set of minutes
TL22	Basic Service delivery	Eradicate backlogs in order to improve access to services and ensure proper operations and maintenance	100% Upgrading of Daniel Moopela Hall, Koffiefontein/ Ditlhake by 30 June 2020	Percentage	Completion Certificate/ Progress report	100% completion	Advertisemen t and Appointment of service provider	Not Achieved	Due to budget constraints	It will be attended to when the financial position improves	No information submitted.

### LOCAL ECONOMIC DEVELOPMENT

Ref	КРА	Strategic Objective	КРІ	Unit of Measurem	Evidence	Annual Target	Target Q1	Actual Performan	Reason for non- achievement	Corrective measures	PMS Commen
				ent				ce			t
TL30	Local Economic development	To create an environment that promotes development of the local economy and facilitate job creation	Number of SMMEs supported through supply of specialised equipment (Budgetary constrain)	Number	Goods received notes/regis ters	4 SMMEs Supported	1	Not achieved	Due to Budget constraints	It will be attended to when the financial position improves	The departmen t need to ensure that provision is made during the adjustment budget 2019/20 financial year

Ref	КРА	Strategic Objective	KPI	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
TL33	Public participation and good governance	To promote a culture of participatory and good governance	100% Renovation of the Municipality's ICT network infrastructure, server room included by 30 September 2019	Percentage	Close out report	100% completion	100% completion	Achieved	n/a	n/a	Sufficient evidence has been submitted
TL37	Public participation and good governance	To promote a culture of participatory and good governance	Number of audit assignments conducted	Number	Internal Audit reports	15 Audit assignments	3 Audit assignment	Achieved	n/a	n/a	Sufficient evidence has been submitted
TL38	Public participation and good governance	To promote a culture of participatory and good governance	Number of audit committee meetings held	Number	Attendance registers, resolution registers, IA reports, schedule of audit committee meetings.	6 Audit committee meetings	1 Audit committee meeting	Partially Achieved	n/a	n/a	Prepare and Provide Resolution register and IA Reports
TL40	Public participation and good governance	To promote a culture of participatory and good governance	Number of updates on the strategic risk register 2019/20 financial year	Number	Reports implementati on of risk mitigating plans and evidence.	4 reports per annum	1	Achieved	n/a	n/a	No Comment
TL41	Public participation and good governance	To promote a culture of participatory and good governance	Number of Risk Committee Meeting held for the 2019/20 financial year	Number	Minutes of meeting and attendance registers and reports, RMC	4 Committee meetings	1 meeting held	Partially Achieved	Risk Committee Meeting was convened before the new financial year starts as recommended by the Provincial Treasury	Risk Management Committee be convened every quarter to address	Information required had been submitted except for report of the RMC

#### MUNICIPAL MANAGER'S OFFICE

Ref	КРА	Strategic Objective	KPI	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
TL43	Public participation and good governance	To promote a culture of participatory and good governance	Number of quarterly RM reports compiled and presented to the Risk Management Committee 2019/20 financial year	Number	Attendance registers, Minutes of the meeting and approved report, schedule of RMC meetings.	4 approved RM reports	1 approved RM reports	Achieved	The RM Committee meeting is scheduled to take place every month after the end of each quarter. RM Committee meeting is mainly scheduled to take place towards the end of the aforesaid month 2019	this deficiency The Municipal Manager need to provisionally approve RM reports to accommodat e consistency in terms of quarterly performance reporting	That the schedule of meetings of RM Committee, Audit Committee and Council must be reviewed.
TL44	Public participation and good governance	To promote a culture of participatory and good governance	Number of Risk and fraud Awareness workshops conducted to inculcate a culture of Risk Management 2019/20 financial year	Number	Attendance registers	1 Workshops conducted	1 Workshop conducted	Achieved	N/A	N/A	Sufficient evidence has been submitted
TL45	Public participation and good governance	To promote a culture of participatory and good governance	Number of risk assessment working sessions facilitated quarterly per department by 2019/20 financial year	Number	Attendance registers per department, schedule of risk assessment and signed off updated risk registers per department.	4 risk assessments working sessions facilitated quarterly per department.	1 risk assessment s working sessions facilitated per departmen t per quarter.	Achieved	N/A	N/A	Sufficient information submitted
TL46	Public participation and good governance	To promote a culture of participatory and good governance	Number of Process plans approved by Council for 2020/21 Financial year	Number	Approved process plan and Council resolution	1 approved process plan	Approved process plan	Achieved	N/A	N/A	Sufficient evidence has been submitted

Ref	КРА	Strategic Objective	KPI by 31 August	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
			2019								
TL53	Public participation and good governance	To promote a culture of participatory and good governance	Number of press release on Council resolutions 2019/20 financial year	Number	Screen shots from official Facebook page; press release to print media	4	1	Not Achieved	No information was received from Corporate Services	That minutes of the Council meeting be submitted immediately after being provisionally approved by the Municipal Manager	No information was submitted
TL55	Public participation and good governance	To promote a culture of participatory and good governance	Publishing of SDBIP 2020/21 on the website, notice boards and libraries within 14days after approval by the Mayor	Number	screen dump for publication on website	2020/21 SDBIP Published	2020/21 SDBIP Published	Achieved	N/A	N/A	Sufficient evidence has been submitted
TL56	Public participation and good governance	To promote a culture of participatory and good governance	Number of SDBIP's submitted to Cogta, PT and NT	Number	Proof of submission	2020/21 SDBIP	1	Achieved	N/A	N/A	Sufficient evidence has been submitted
TL57	Public participation and good governance	To promote a culture of participatory and good governance	Number of Performance Agreements developed and signed by relevant officials for 2020/21 FY	Number	Signed performance agreements	2020/21 Performance agreements	Signed performanc e agreements	Achieved	N/A	N/A	Sufficient evidence has been submitted
TL58	Public participation and good governance	To promote a culture of participatory	Number of performance agreements submitted to	Number	Proof of submission	5 Performance Agreements submitted to	5 Performanc e Agreement	Achieved	N/A	N/A	Sufficient evidence has been submitted

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
		and good governance	department of Cogta by July 2020			Cogta by July 2020	s submitted to Cogta				
TL59	Public participation and good governance	To promote a culture of participatory and good governance	Number of Quarterly Performance Reports developed and submitted to Council	Number	Performance reports and council resolution	4 reports	1 report	Partially Achieved	Information is submitted late	That the Municipal Manager must sensitize directorate around the importance of performance information which must be submitted on time	Report is awaiting council to sit
TL63	Public participation and good governance	To promote a culture of participatory and good governance	Number of Bid committee members appointed at the beginning of financial year 2019/20 financial year by the Municipal Manager	Number	Proof of appointment letters	13 Bid Committee members appointed at the beginning of the financial year	4 members of Bid Specificatio n Committee appointed by the MM 5 Members of Bid Evaluation Committee appointed by MM 4 Members of Bid Adjudicatio n Committee appointed by the MM	Achieved	N/A	N/A	Sufficient evidence has been submitted

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
TL67	Municipal Transformati on and Institutional Developmen t	An effective administratio n capable of sustainable service delivery	Number of Ordinary Council meetings held 2019/20 financial year	Number	Attendance registers and Council minutes, approved schedule of Council meetings	4 Council meeting	1 Council meeting	Partially Achieved	Information is not sufficient according to the description of the evidence	Compile schedule of Council	Provide an approved schedule of Council meetings
TL68	Municipal Transformati on and Institutional Developmen t	An effective administratio n capable of sustainable service delivery	Number of Section 79 Committee meetings held 2019/20 financial year	Number	Attendance registers, minutes of committee meetings and approved schedule of committee meetings	5 committee meetings	1 committee meeting	Partially Achieved	Information is not sufficient according to the description of the evidence	Compile draft schedule of Council meetings	Provide an approved schedule of Council meetings
TL70	Municipal Transformati on and Institutional Developmen t	An effective administratio n capable of sustainable service delivery	Number of Occupational Health and Safety Committee meetings held 2019/20 financial year	Number	Attendance registers, minutes of committee meetings and approved schedule of committee meetings	4 Committee meeting	1 Committee meeting	Not Achieved	Due to shortage of transport	The Department will engage with the Department of Technical Services to assist with transport arrangements	Provision be made in the budget to procure Administrat ion vehicle
TL72	Municipal Transformati on and Institutional Developmen t	An effective administratio n capable of sustainable service delivery	Number of progress reports on Council resolutions submitted to Council 2019/20 financial year	Number	Resolution register and Council resolution.	4 Progress reports	1 report	Achieved	N/A	N/A	Sufficient evidence has been submitted
TL79	Municipal Transformati on and	An effective administratio n capable of	Number of updates on the strategic	Number	Reports implementati on of risk	4 reports per quarter	1 report	Achieved	N/A	N/A	Sufficient evidence

#### **CORPORATE SERVICES**

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
	Institutional Developmen t	sustainable service delivery	risk register 2019/2020 financial year		mitigating plans and evidence.						has been submitted
TL80	Municipal Transformati on and Institutional Developmen t	An effective administratio n capable of sustainable service delivery	Number of Section 79 Committee meetings held 2019/20 financial year	Number	Attendance registers, minutes of committee meetings and approved schedule of committee meetings	5 committee meetings	1 committee meeting	Partially Achieved	N/A	N/A	No approved schedule submitted

#### FINANCIAL SERVICES

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
TL83	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of GRAP compliant asset Register updated	Number	Quarterly updates on the asset register	1 asset register	1 quarterly update	Achieved	N/A	N/A	Sufficient evidence has been submitted
TL87	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of section 66 reports submitted to Council per quarter	Number	Section 66 reports and Council resolution	12 section 66 reports	3 Reports	Achieved	N/A	N/A	Sufficient evidence has been submitted
TL89	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate	Number of section 71 reports submitted to the Mayor, PT and NT within 10 days after the end of the month	Number	Section 71 reports and proof of submission	12 reports	3 reports	Achieved	N/A	N/A	Sufficient evidence has been submitted

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Target Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t	
		financial management policies, procedures and systems										
TL90	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of MFMA compliant AFS submitted to the AGSA on or before 31 August 2019	Number	AFS and proof of submission	MFMA compliant AFS submitted to the AGSA	MFMA compliant AFS submitted to the AGSA	Achieved	N/A	N/A	Sufficient evidence has been submitted	
TL91	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of SCM implementati on reports submitted to the Mayor and PT	Number	SCM reports and proof of submission	4 SCM reports	1 report	Partially Achieved	N/A	N/A	Proof of submission to the Mayor and PT not submitted	
TL92	Financial viability and management	To improve overall financial management in the municipality by developing	Number of SCM deviations reports submitted to Council.	Number	Deviations register and Council resolution	4 deviations reports.	1 deviation report	Achieved	N/A	N/A	Information submitted	

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
		and implementing appropriate financial management policies, procedures and systems									
TL93	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of Contracts Above R100 000.00 published in the municipal website	Number	Proof of website uploads (website screenshots and document upload register	45	28	Achieved	N/A	N/A	Sufficient Information submitted
TL94	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of billing reports signed off by the CFO.	Number	Pre-billing reports	12 pre-billing repots	3 pre-billing reports	Achieved	N/A	N/A	Sufficient Information submitted
TL95	Financial viability and management	To improve overall financial management	Number of report on faulty electricity	Number	Proof of submission to Technical department	12 reports	3 reports	Achieved	N/A	N/A	Sufficient Information submitted

Ref	КРА	Strategic Objective	КРІ	Unit of Measure ment	Evidence	Annual Target	Q1	Actual Performan ce	Reason for non- achievement	Corrective measures	PMS Commen t
		in the municipality by developing and implementing appropriate financial management policies, procedures and systems	and water meters submitted to Technical department								
TL98	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of updates on the strategic risk register 2019/2020 financial year	Number	Reports implementati on of risk mitigating plans and evidence.	4 reports per quarter	1 report	Achieved	N/A	N/A	Sufficient Information submitted
TL99	Financial viability and management	To improve overall financial management in the municipality by developing and implementing appropriate financial management policies, procedures and systems	Number of Section 79 Committee meetings held 2019/20 financial year	Number	Attendance registers, minutes of committee meetings and approved schedule of committee meetings	5 committee meetings	1 committee meeting	Partially Achieved	N/A	N/A	Provide the attendance register and minutes of the meeting held