LETSEMENG LOCAL MUNICIPALITY



SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

For 2011/2012

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP)

LEGAL REQUIREMENTS CONSIDERED WITH THE DEVELOPMENT / DESIGN OF A SDBIP

In terms of Section 53(1)(c)(ii) of the Municipal Management Act (MFMA) No. 56 of 2003, the "service delivery and budget implementation plan" is defined as a detailed plan approved by the mayor of the municipality for implementing the municipality's delivery of municipal services and its annual budget and which must include :

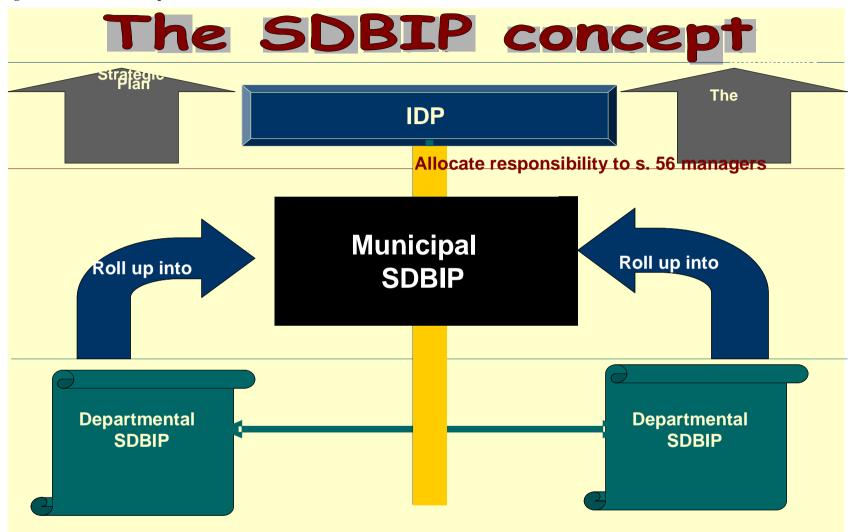
- (a) projections for each **month** of-
 - (i) Revenue to be collected by source; and
 - (ii) Operational and capital expenditure by **vote**;
- (b) Service delivery targets and performance indicators for each **quarter**; and
- (c) Any other matters that may be prescribed and includes any revisions of such plan by the mayor in terms of section 54(1)(c)"

The SDBLP therefore seeks to focus the municipality on both financial and non-financial outcomes in order to ensure effective and efficient service delivery. In terms of (c) above National Treasury has prescribed in terms of MFMA Circular No. 13 that ward information for expenditure and service delivery and a detailed capital works plan also be included as part of a municipality's SDBLP.

The Local Government Municipal Systems Act 32 of 2000, and Local Government Municipal Planning and Performance Regulations, requires Local Government to:

- Develop performance management system;
- Set targets, monitor and review performance based on indicators linked to the IDP;
- Publish an annual report on performance management for the Councillors, staff, the public and other spheres of government;
- Incorporate and report on a set of general indicators prescribed nationally by the Minister responsible for Local Government;
- Conduct an internal audit on performance before tabling the report;
- Have the annual performance report audited by the Auditor-General; and
- Involve the community in setting indicators and targets and reviewing municipal performance.

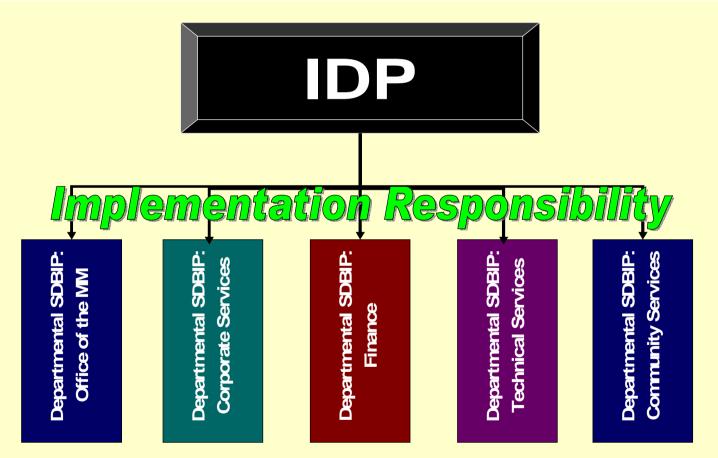
Figure 1: The SDBIP Concept



SECTION 1: LINKGAGE WITH THE IDP AND PERFORMANCE MANAGEMENT SYSTEM/SCORECARD

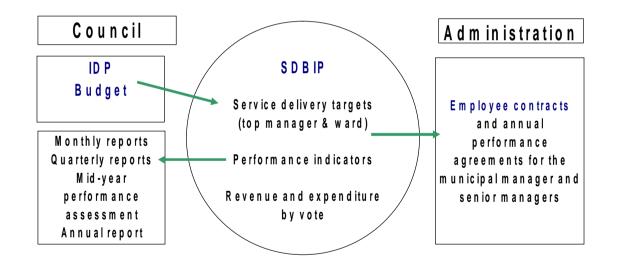
1.1 Linkage between the IDP & the SDBIP.

Figure 2: Relationship between the IDP and the SDBIP



- The Integrated Development Plan (IDP) outlines how the challenges of sustainable development in a municipality are to be met through strategic interventions and service delivery over the five year period.
- The IDP is developed by the municipality in conjunction with the community, and a credible IDP must be supported by the realistic budget. The actual implementation of the IDP over a single financial year is given effect through the performance contracts of the Municipal Manager and Section 57 Managers.
- The performance management system monitors actual performance against contractual obligations. The effective service delivery relies upon the IDP, the budget and the performance management system being closely integrated

1.4 Explanation of the structure of the SDBIP, based on an analysis of the structure of the IDP.



- What the above diagram illustrates is that the SDBIP contains information in regard to service delivery targets, performance indicators and revenue and expenditure.
- It is also important to note that the SDBIP is firstly informed by the IDP and Budget, secondly that the annual performance agreements/contracts of the Municipal Manager and Section 57 Managers must be influenced by the SDBIP and thirdly that in-year reporting (monthly and quarterly), and annual reporting should be done against the information contained in the approved SDBIP.

1.1.1 Institutional Scorecard

- The process of developing the SDBIP will be followed by the development of the Institutional Scorecard.
- The scorecard will measure performance on 8 National Key Performance Areas which are derived from COGTA Regulations as well as the Municipal priorities.
- The Five Years Local Government Strategic Agenda will be integrated into the scorecard.
- Most importantly, the Letsemeng Municipal Turn-Around Strategy as adopted by the Council will also integrated into this SDBIP

1.4 Strategic Key Performance Areas

- Municipal Transformation and Institutional Development
- Infrastructure Development and Service Delivery
- Municipal Financial Viability and Management
- Good Governance, Democracy and Public Participation
- Local Economic Development
- 1.4.1 Each Strategic Key Performance Area will be delivered upon by various directorates.
- 1.4.2 The scorecard will represent the consolidation of service delivery targets and performance indicators in a more detailed Directorate and Departmental SDBI P's.
- 1.4.3 The focus in this SDBIP is both financial and non-financial measurable performance objectives in the form of service delivery targets and other performance indicators.

The municipal scorecard will be structured in terms of the Balanced Scorecard approach that incorporates the following perspectives:

- Customer Perspective : This perspective has Key Performance Areas that are externally focused and relate to service delivery to the community
- Internal Business Perspective: The Balanced Scorecard approach recognizes that for the municipality to achieve its targets in the Customer Perspective internal business process must be improved to ensure that the municipality also continues adding value to the community as its customers.
- Learning and Growth : This perspective is the enabler of all perspectives as it is meant to ensure that the organisational infrastructure is geared towards assisting the municipality to achieve its objectives as contained in the other perspectives
- Financial Perspective: Given the scarce resources at the disposal of the municipality, this perspective ensures that the municipality achieves results in an efficient manner through the minimization of costs as well as the maximum collection of revenue due to it.

1.5 The following are the main focus points for delivery prioritization

- Water Services and Sanitation
- Electricity and Energy
- Solid Waste Management
- Environmental health Management
- Roads, Rails Stormwater and Buildings
- Community Parks, Sports and Recreation
- Economic Growth
- Poverty Alleviation
- Job Creation
- Financial Management
- Internal Audit procedures
- Organisational Development
- Employment Equity
- Skills Development
- Integrated Development Planning
- Performance Management System
- Public Participation and oversight

- Co-operative Governance
- Ward System
- Corporate Governance

SECTION 2: INSTITUTIONAL BALANCED SCORE-CARD

The following sections will highlight the institutional balanced score card and municipal wide budget plan per department:

Key Performance Areas (KPA's)

The following Key Performance Areas (KPAs) as outlined in the Local Government: Municipal Planning and Performance Management Regulations (2001) inform the strategic objectives listed in the table below:

- Municipal Transformation and Institutional Development
- Infrastructure Development and Service Delivery
- Municipal Financial Viability and Management
- Good Governance, Democracy and Public Participation
- Local Economic Development

Municipal Balanced Score-Card

The municipal score-card is developed in line with the above-mentioned key performance areas as outlined in the Letsemeng Local Municipality's Integrated Development Planning (I DP).

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly	Targets		
		Indicator (KPI)		1 st	2 nd	3 rd	4 th	
Municipal Transformation and Organisational Development	15	OPMS framework is reviewed and implemented	July 2011	25%	25%	25%	25%	
		Quarterly OPMS reports developed and submitted to Council	16	4	4	4	4	
			OPMS is fully automated	December 2011	50%	50%	0	0
		 An organisational structure aligned to the I DP established and operationalised 	70%	15%	15%	20%	20%	
		Effective administrative and institutional systems, structures and procedures	80%	20%	20%	20%	20%	
		 Human resources, financial policies, by-laws and communication systems established and implemented 	80%	20%	20%	20%	20%	
		HR policy is reviewed and adopted by the Council and is aligned with SALGBC 's	September 2011	100%	0	0	0	

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly	Targets	
		Indicator (KPI)		1 st	2 nd	3 rd	4 th
		Main Collective Agreement and Collective Agreement: Disciplinary Procedure					
	HR policy is effectively implemented	December 2011	100%	100%	100%	100%	
		LLF consulted on HR policies	August 2011	100%	100%	100%	100%
		Workshops for workers on HR policies	October 2011	100%	100%	100%	100%
		Dedicated Skills Development Facilitator is appointed	January 2012	100%	0	0	0
		 Monthly and quarterly Work Place Skills Plan implementation reports to management and Council 	16	4	4	4	4
		Complaints management policy is implemented	100%	100%	100%	100%	100%
		 Monthly and quarterly reporting to Accounting Officer and Mayor on implementation of complaints management policy 	16	4	4	4	4
		Customer satisfaction survey conducted and completed	January 2012	50%	50%	0	0
		 Integrated human resource management systems introduced and 	65%	15%	15%	15%	20%

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly	Targets	
		Indicator (KPI)		1 st	2 nd	3 rd	4 th
		operationalized					

Key Performance Area	Weighting	Key	Annual Target		Quarterly ⁻	Targets	
(КРА)		Performance Indicator (KPI)		1 st	2 nd	3 rd	4 th
Infrastructure 30 Development and Service Delivery	30	 Infrastructure development plan created and implemented 	January 2012	0	0	January 2012	0
		All water meters checked for functionality and submission of monthly reports to management	September 2011	4	4	4	4
		200 households in Ratanang / Jacobsdal supplied with water	September 2011	September 2011	0	0	0
		Water plants are upgraded	December 2011	0	December 2011	0	0
		Water Services Management Plan developed and approved	October 2011	0	October 2011	0	0
		Compliance with Blue Drop criteria develop implementation plan by 31 March 2011	September 2011	0	Septembe r 2011	0	0
		Rehabilitation of 5 landfill sites	September 2011	September 2011	0	0	0
		Registration of all 3 remaining landfill sites	December 2011		December 2011		
	Roads O&M plan developed	December 2011	0	December 2011	0	0	
		Internal roads graveled and flattened	December 2011	0	December 2011	0	0
		200 erven provided with basic services infrastructure	December 2011	0	December 2011	0	0

 Registration of all registered households on living housing waiting lists 	December 2011	0	December 2011	0	0
 Reduction in reticulation losses for water and electricity (Rand-Value) 	70%	40%	20%	5%	5%
Reduction in number of complaints from residents	80%	20%	40%	10%	10%
 % increase in response time and resolution of complaints 	80%	20%	40%	10%	10%
% increase in payment of municipal services	70%	30%	20%	10%	10%

	 Asset register for all infrastructure and municipal property rehabilitated periodically and maintained 	100%	25%	25%	25%	25%
30	The provision of basic municipal services to the satisfaction of residents (that is, clear delivery programmes and projects to progressively achieve national service delivery targets in terms of):	100%	25%	25%	25%	25%
	• Water	100%	25%	25%	25%	25%
	Sanitation	100%	25%	25%	25%	25%
	Electricity	70%	20%	20%	15%	15%
	Refuse Removal	80%	15%	20%	25%	20%
	 Municipal roads and Storm water systems 	70%	20%	20%	15%	15%
	 Municipal health services, etc. 	60%	15%	15%	15%	15%
	 Sustainable human settlement development facilitated through engagement with sector departments in line with the I DP and through I GR structures 	100%	25%	25%	25%	25%

Key Performance Area (KPA)	Weighting	Key Annua Performance	Annual Target	Quarterly Targets				
		Indicator (KPI)		1 st	2 nd	3 rd	4 th	
Infrastructure Development and Service Delivery	30	IDP integrates sector plans including Housing, Health, Social Development, Home Affairs, DME, DWAF, DTI, DEAT, Education, Land Affairs, etc.	100%	25%	25%	25%	25%	
		Spatial Development Framework in I DP includes spatial reconstruction policies, environmental, social and demographic trends, land-use policies and representation of sustainable human settlement vision.	100%	25%	25%	25%	25%	

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly	Targets	
		Indicator (KPI)		1 st	2 nd	3 rd	4 th
		Development of LED Strategy	December 2011	4	4	4	4
		SMMEs are trained, and cooperatives are registered	September 2011	September 2011	0	0	0
		Establishment of LED Forums	September 2011	September 2011	0	0	0
		Fully functional LED Unit is established	January 2012	0	0	January 2012	0
		Institutional capacity to implement LED programmes established and a conducive environment for shared growth	80%	20%	20%	20%	20%
		Information of all SMMEs and NPOs on the data base audited	December 2011	0	December 2011	0	0
		All identified SMMEs registered as cooperatives or NPOs	March 2012	0	0	0	March 2012
		Review of Commonage Management Plan developed by Department of Agriculture	September 2011	September 2011	0	0	0
		Approval of Commonage Management Plan by Council	January 2012	0	0	January 2012	0

 Youth development, or strategy developed and outreach programmes identified and implemented 	September 2011	September 2011	0	0	0
 Establish Public Private Partnerships with the private sector 	60%	15%	15%	15%	15%
 Introduce sustainable Ward Based Development Plans 	80%	25%	25%	15%	15%

Key Performance Area (KPA)	Weighting Key Performance	5	Annual Target	Quarterly Targets				
		Indicator (KPI)		1 st	2 nd	3 rd	4 th	
Municipal Financial Viability and Management	20	 Sound financial management practices implemented in terms of the MFMA priorities and timeframes, including key controls 	100%	25%	25%	25%	25%	
		 Development of a credible and funded annual budget aligned to priorities set in the I DP. 	Credible and funded annual budget compiled at least by 31 March 2012			31 March 2012		
		 Development of credible and funded adjustment budget based on actual performance. 	Credible and funded adjustment budget compiled at least by 28 February 2012			28 February 2012		
		Budget and Treasury Office established and the structure reviewed.	Review the BTO structure and filling of vacant posts		BTO structur e reviewed	Critical posts filled		
		Develop budget management strategies to ensure effective spending	I mprove spending on operational budget to 90% of the approved budget	25%	50%	72%	80%	
	 Monthly and quarterly financial reporting performed. 	Submission of section 71 and 72 reports to MM, Mayor, PT and NT	100%	100%	100%	100%		
		 Financial management and budget related policies reviewed and developed 	Development of budget related policies in line with the MBRR	50%	75%	85%	80%	
		Training of Officials and Councilors on SCM policies	One workshop conducted for councilors and officials		One work- shop for	One work- shop for		

and procurement	within the BTO	councillo	officials	
processes		rs	in the	
			BTO	

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target	Quarterly Targets					
		Indicator (KPI)	-	1 st	2 nd	3 rd	4 th		
Municipal Financial Viability and Management	20	 Effective billing system developed Develop revenue enhancement strategies 	Monthly accounts issued to consumers	3 monthly accounts	3 monthly accounts	3 monthly accounts	3 monthly accounts		
				 Develop revenue enhancement strategies and programme 	I mprove revenue collection to 80%	72%	75%	78%	80%
			 Monthly and quarterly reporting to the Council on implementation of revenue enhancement policies and programme 	12 Monthly reports on revenue performance and debtors submitted to the Mayor	3	3	3	3	
						 Monthly reports to management and Council on updating of indigent register 	12 reports submitted to the MM and Mayor on registered indigents	3	3
		 Monthly and quarterly reports to management and Council on implementation of debt management policy 	12 monthly reports on connections, disconnections and handing-over of accounts	3	3	3	3		
			 Report to FINCOM and Council bad or 	One report to FI NCOM and Council				One report	

irrecoverable debt	on possible write-off (irrecoverable debt) by June 2012				submitte d to Council
Monthly and quarterly reports to management and Council on implementation of cash- flow management model	12 monthly cash flow statements and bank reconciliation submitted to MM and Mayor	3	3	3	3
 Reports to management and Council on addressing all outstanding audit queries 	Audit recovery plan developed to address audit queries by January 2012			Audit recovery plan developed and tabled to council	
Monthly and quarterly reports to management and Council on resolving of PROPAC	PROPAC resolution implemented as required	25%	25%	25%	25%
• 2010-11 Annual Financial Statements compiled and submitted to AG	31 August 2011	31 August 2011			
Development of credible and GRAP compliance asset register	A GRAP compliant asset register developed by June 2012				June 2012

Key Performance Area	Weighting Key Performance		Annual Target		Quarterly	Targets	
(КРА)		Indicator (KPI)		1 st	2 nd	3 rd	4 th
Good Governance and Public Participation	15	 Ordinary Council meetings held as per adopted schedule 	6	1	2	2	1
		Ordinary Section 79 Committee meetings held	12	3	3	3	3
		 Records of meetings and attendance by all councillors at all meetings are kept 	100%	100%	100%	100%	100%
		 PR Councillors deployed into Ward Committees and are attending to activities and programmes in their wards 	100%	100%	100%	100%	100%
		 Number of meetings held between the Mayor/Speaker and the Municipal Manager 	52	13	13	13	13
		Management meetings are held bi - weekly	26	6	7	6	7
		 Attendance registers and minutes of all management meetings are kept 	100%	100%	100%	100%	100%
		• Written monthly Ward Committee reports submitted to Office of the Speaker - oversight role by the office of the Speaker	12	3	3	3	3
		Speakers reports to	24	6	6	6	6

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly Targets						
(KPA)		Indicator (KPI)		1 st	2 nd	3 rd	4 th				
		Council on Annual Public Participation									
		• Monthly reports to Council on Section 79 committees	16	4	4	4	4				
		Implementation of Ward Committee sittings allowance	May 2012	0	0	0	May 2012				
		 4 Mayoral I zimbizo's held per year 	4	1	1	1	1				
		Mayoral Speakers Forum established	December 2011	0	December 2011	0	0				
		Quarterly Speakers Forum meetings	4	1	1	1	1				
		 Customer satisfaction survey conducted and completed 	December 2011	0	December 2011	0	0				
		 Procedures for community participation processes as set out in legislation adhered to in terms of: 	80%	20%	20%	20%	20%				
		Planning	80%	20%	20%	20%	20%				
		Budgeting	80%	20%	20%	20%	20%				
		Implementation	80%	20%	20%	20%	20%				
		Monitoring and reporting	80%	20%	20%	20%	20%				
		 Regular communication with communities on the achievement of targets set out in I DPs is carried out. 	80%	20%	20%	20%	20%				

Key Performance Area Weightin (KPA)	g Key Performance	Annual Target		Quarterly Targets					
(Indicator (KPI)		1 st	2 nd	3 rd	4 th			
	• Functioning of ward committees directly supported where applicable	80%	20%	20%	20%	20%			
	• Capacity building of community-based organisation, ward committees to enhance effective participation	80%	20%	20%	20%	20%			
	• Ensure community-based planning (CBP) is implemented	80%	20%	20%	20%	20%			

Key Performance Area Weighti (KPA)		Key Performance	Annual Target	Quarterly Targets					
		Indicator (KPI)		1 st	2 nd	3 rd	4 th		
Good Governance and Public Participation	15	• Ensure I DP is implemented and projects that are not budgeted, external funding sourced for them.	70%	17,5%	17,5%	17,5%	17,5%		
		 Relationship with organised business, labour and civil society built through transparency and accountability 	70%	17,5%	17,5%	17,5%	17,5%		
	-			Financial and performance audit committee established and functional.	70%	17,5%	17,5%	17,5%	17,5%
		 Mechanisms to ensure disclosure of financial interest in place. 	70%	17,5%	17,5%	17,5%	17,5%		

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly	Targets	
		Indicator (KPI)		1 st	2 nd	3 rd	4 th
Good Governance and Public Participation	 An effective communication strategy promote transparency, public accountability, access to complaints are dealt with in terms of the relevant legislation, developed and implemented 		80%	20%	20%	20%	20%
		Unqualified audit report achieved and implemented	70%	17,5%	17,5%	17,5%	17,5%
		Ensure there's monthly performance review meeting between Municipal Manager and the Mayor	80%	20%	20%	20%	20%
		All units should be physically visited at least twice quarterly by Management	80%	20%	20%	20%	20%

SECTION 3: INSTITUTIONAL-WIDE BUDGET PLAN

- Monthly projections revenue by source
- Monthly projections expenditure by source

Monthly Projections Revenue by Source

SOURCE	Jul-10 R'000	Aug-10 R'000	Sep-10 R'000	Oct-10 R'000	Nov-10 R'000	Dec-10 R'000	Jan-11 R'000	Feb-11 R'000	Mar-11 R'000	Apr-11 R'000	May-11 R'000	Jun-11 R'000	Total Budget R'000
Executive &													
Council	54	54	54	54	54	54	54	54	54	54	54	54	653
Budget &													
Treasury	762	762	762	762	762	762	762	762	762	762	762	762	9 14 4
Corporate Service	84	84	84	84	84	84	84	84	84	84	84	84	1 003
Community &	04	04	04	04	04	04	04	04	04	04	04	04	1003
Public Safety	187	187	187	187	187	187	187	187	187	187	187	187	2 133
Road													
Transport	13	13	13	13	13	13	13	13	13	13	13	13	157
Electricity	2 440	2 440	2 275	1 861	1 861	1 861	1 861	1 861	1 758	1 964	2 316	2 324	24 822
Water	970	1 081	1 2 4 7	1 324	1 324	1 5 6 3	1 563	1 6 6 3	1 663	1 247	1247	826	15 918
Waste Water Management	1 124	1 124	1 124	1 124	1 124	1 124	1 124	1 124	1 124	1 124	1 124	1 124	13 489
Waste Management	1 103	1 103	1 103	1 103	1 103	1 103	1 103	1 103	1 103	1 103	1 103	1 103	13 235

Monthly Projections Revenue by Source

SOURCE	Jul- 10 R'000	Aug-10 R'000	Sep-10 R'000	Oct-10 R'000	Nov-10 R'000	Dec-10 R'000	Jan-11 R'000	Feb-11 R'000	Mar-11 R'000	Apr- 11 R'000	May-11 R'000	Jun-11 R'000	Total Budget R'000
Council													
General													
Properties	29	29	29	29	29	29	29	29	29	29	29	29	353
Rates	387	387	387	387	387	387	387	387	387	387	387	387	4 642
Town Hall &		2	2	2	2	2	2	2	2	2	2	2	24
Offices	2												
Finance													
Services													
Community													
Facilities													
Cemetery													
Interest		107	107	107	107	107	107	107	107	107	107	107	1 279
earned	107												
Transfers		2 657				13 546			10 159				43 294
recognised	16 932												
Traffic	11	11	11	11	11	11	11	11	11	11	11	11	129
	468	468	468	468	468	468	468	468	468	468	468	468	5 613
Refuse	408	408	408	400	400	408	408	408	408	400	400	408	5 015
Sewerage	483	483	483	483	483	483	483	483	483	483	483	483	5 799
Public Works													
Water	411	389	580	565	593	537	474	680	603	554	585	436	6 407
Electricity	1 156	1 153	1 185	973	909	878	889	985	984	1 280	1 133	1 278	12 803

Monthly Projections Expenditure by Source

SOURCE	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Total Budget
SOURCE	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Council	K 000	482 110	482 110	482 110	482 110	482 110	482 110	482 110	482 110	482 110	482 110	482 110	5 785 324
General	482 110	402 110	402 110	402 110	402 110	402 110	402 110	402 110	402 110	402 110	402 110	402 110	5 765 524
Mayor's	102 110	449 885	449 885	449 885	449 885	449 885	449 885	449 885	449 885	449 885	449 885	449 885	5 389 619
Office	449 885	117 000			117 000	117 000	117 000	117 000		117 000	117 000		
Speaker	142 658	142 658	142 658	142 658	142 658	142 658	142 658	142 658	142 658	142 658	142 658	142 658	1 794 064
Municipal		225 660	225 660	225 660	225 660	225 660	225 660	225 660	225 660	225 660	225 660	225 660	2 707 916
Manager	225 660												
Corporate		343 771	343 771	343 771	343 771	343 771	343 771	343 771	343 771	343 771	343 771	343 771	4 125 253
Service	343 771												
Properties	169 252	169 252	169 252	169 252	169 252	169 252	169 252	169 252	169 252	169 252	169 252	169 252	2 031 025
Rates	619 074	619 074	619 074	619 074	619 074	619 074	619 074	619 074	619 074	619 074	619 074	619 074	7 428 892
Town Hall &		109 153	109 153	109 153	109 153	109 153	109 153	109 153	109 153	109 153	109 153	109 153	1 309 840
Offices	109 153												
Finance		542 210	542 210	542 210	542 210	542 210	542 210	542 210	542 210	542 210	542 210	542 210	6 506 522
Services	542 210												
Community		132 638	132 638	132 638	132 638	132 638	132 638	132 638	132 638	132 638	132 638	132 638	1 591 651
Facilities	132 638												
Cemeteries	141 7 4 3	141 7 4 3	141 743	141 7 4 3	141 7 4 3	141 7 4 3	141 7 4 3	141 7 4 3	141 743	141 7 4 3	141 7 4 3	141 7 4 3	1 700 916
Libraries	87 203	87 203	87 203	87 203	87 203	87 203	87 203	87 203	87 203	87 203	87 203	87 203	1 046 438
Housing	55 120	55 120	55 120	55 120	55 120	55 120	55 120	55 120	55 120	55 120	55 120	55 120	661 451
Disaster		0	0	0	0	0	0	0	0	0	0	0	0
Management	0												
Traffic	52 014	52 014	52 014	52 014	52 014	52 014	52 014	52 014	52 014	52 014	52 014	52 014	624 174
Parks &		281 722	281 722	281 722	281 722	281 722	281 722	281 722	281 722	281 722	281 722	281 722	3 380 668
Recreation	281 722												
Refuse	671 432	671 432	671 432	671 432	671 432	671 432	671 432	671 432	671 432	671 432	671 432	671 432	8 057 182
Sewerage	874 500	874 500	874 500	874 500	874 500	874 500	874 500	874 500	874 500	874 500	874 500	874 500	10 494 002
Public Works	632 407	632 407	632 407	632 407	632 407	632 407	632 407	632 407	632 407	632 407	632 407	632 407	7 588 886
Water	1 0 4 5 4 6 4	1 0 4 5 4 6 4	1045 464	1 0 4 5 4 6 4	1 0 4 5 4 6 4	1045 464	1045 464	1045 464	1 0 4 5 4 6 4	1 0 4 5 4 6 4	1 0 4 5 4 6 4	1 0 4 5 4 6 4	12 545 575
Water	0	0	0	0	0	0	0	0	0	0	0	0	0

Distribution													
Electricity	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	1 228 521	14 742 246

SECTION 4: PERFORMANCE ASSESSMENT

The Planning and Performance Regulations, 2001 requires quarterly performance assessment through the PMS of municipalities. The following performance assessment template has been developed to match the requirements of MFMA Circulars Nos. 13 and 12 with that requirement of the Regulations.

3.1 SERVICE DELIVERY PERFORMANCE

- MFMA Circular No. 13 describes the SDBIP as "... a management, implementation and monitoring tool". The Circular emphasizes the fact that the SDBIP must be used as a monitoring tool and that quarterly performance reviews must be done to enable quarterly and mid-year reporting regarding operational performance of the municipality, and also as a tool to assess the performance of senior managers on a quarterly basis.
- The following format will therefore be used to quarterly review performance in terms of the key performance indicators and key performance targets exposed above:

QUATERLY PROJECTIONS ON EXPENDITURE FOR KEY SERVICE DELIVERY TARGETS AND OTHER PERFORMANCE INDICATORS

Council General

				1 st Quarter	[2 nd Quarter	Γ	:	3rd Quarte	r	4 Qu	arter	
	Project/Deta ils	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun
Council	Community	420 000	0	105 000	0	0	105 000	0	0	105 000	0	105 000	0	0
General	Participation													
Planning	I DP Review	60 000	0	0	60 000	0	0	0	0	0	0	0	0	0
Policy Dev	Local	750 000	0	183 500	0	183 500	0	0	183 500	0	0	183 500	0	0
(MSIG)	Government													
	Transformatio													
	n													
Special	Disability	40 000	0	23 550	0	0	23 550	0	0	23 550	0	23 550	0	0
Programmes														
Special	Gender &	60 000	0	25 375	0	0	25 375	0	0	25 375	0	25 375	0	0
Programmes	Children													
Special Programmes	HIV/AIDS	40 000	0	10 000	0	0	18 000	0	0	18 000	0	18 000	0	0
Special Programmes	Youth	80 000	0	20 100	0	0	148 100	0	0	148 100	0	148 100	0	0
Support	Spatial	88 000	0	44 000	0	0	0	0	0	44 000	0	0	0	0
Programme	Planning													

Departmental Balanced Score-Cards

DEPARTMENT: Finance Services

Strategic	Measurable Objective	Annual Target	1 st Quarter	2 nd Quarter	3rd Quarter	4 Quarter
Objective						
Financial	Compile Annual Financial			31/10/2010		
Accounting	Statements					
Financial	Management Responses	Annual Report	30/08/2010			
Reporting	to Audit Queries					
	Auditor General Report	Management Letter	30/09/2010			
	Corrected Journal		30/09/2010			
	Misallocation					
	Annual Report (Financial	Annual report at the end			31/01/2011	
	Statements)	of financial year				

Strategic	Measurable Objective	Annual Target	1 st Quarter	2 nd Quarter	3 rd Quarter	4 Quarter
Objective						
Financial	I mplementation of GRAP	100	20%	10%	10%	10%
Reporting		%				
	All related policies	80%	20%	20%	20%	20%
	Investment Reconciliation	Monthly	Monthly	Monthly	Monthly	Monthly
	I nsurance Claims	Daily	Daily	Daily	Daily	Daily
Cost, Capital &	Review of established	Restructuring Process				
Management	treasury budget office					
Accounting						
Budgeting and	Compile municipal budget	December-May			31/03/2011	
Budget Control	document aligned to I DP					
	submitted to Council					
	Compile Adjustment Budget	December 2010		31/12/2010		
	Report on budget	Monthly	Monthly	Monthly	Monthly	Monthly
	performance					

Strategic	Measurable Objective	Annual Target	1 st Quarter	2 nd Quarter	3rd Quarter	4 Quarter
Objective						
Cost, Capital &	Draft Adjustment Budget	December 2010		31/12/2010		
Management						
Accounting						
_	Draft new budget action plan	August	31/08/2010			
_	Evaluated daily income and	Daily	Daily	Daily	Daily	Daily
	expenditure					
	Submit new budget to Council	31/03/2011			31/03/2011	
	Section 71 monthly financial	Monthly Reports	Monthly	Monthly	Monthly	Monthly
	reports submitted to the Mayor					
Cash Flow	Monthly cash flow projections	Monthly	Monthly	Monthly	Monthly	Monthly
Management	inputs from Directorates					
	Monthly cash flow variance reports	Monthly	Monthly	Monthly	Monthly	Monthly
	per department					

Strategic	Measurable Objective	Annual Target	1 st Quarter	2 nd Quarter	3rd Quarter	4 Quarter
Objective						
Cash Flow	Control of cash flow	Daily	Daily	Daily	Daily	Daily
Management						
Project Cost	Controlled expenditure on MI G	Monthly	Monthly	Monthly	Monthly	Monthly
Accounting	projects and submitted reports to					
	COGTAF					
Grant	Financial System implemented	Once off				
Management						
	Internships employed	Monthly				
Compensation of	Processed salaries on Sebata FMS	Monthly	Monthly	Monthly	Monthly	Monthly
employees	Payroll system					
	Accounts Payable to	Monthly	Monthly	Monthly	Monthly	Monthly
	creditors/service providers					

Strategic	Measurable Objective	Annual Target	1 st Quarter	2 nd Quarter	3rd Quarter	4 Quarter
Objective						
Supply Chain	Revised current Supply Chain policy	31/10/2010		31/10/2010		
Management	submitted to Council					
	Asset Register updated and compiled	100%	25%	25%	25%	25%
	Established Supply Chain committees	30/11/2010			30/11/2010	
	Updated database for service providers	100%	50%	50%	0	0
	No. filled vacant post, officers, clerks	100%	0	50%	25%	25%
	Number of in-house trained officials	2 x in-house training workshops			31/10/2010	
	Number of externally trained officials	2 x external training workshops			31/10/2010	

Strategic	Measurable Objective	Annual Target	1 st Quarter	2 nd Quarter	3rd Quarter	4 Quarter
Objective						
Submission of	Weekly reports to be compiled	Monthly report	Thursday/Week	Thursday/Week	Thursday/Week	Thursday/Week
reports						
	Compiled monthly, quarterly and annual report to the Municipal Manager and Treasury.	End month	End month	End month	End month	End month
Asset registration management	Updated asset register report	End quarter	End quarter	End quarter	End quarter	End quarter
Submission of requisition books						
Fixed Asset	Recorded condition and value of					
Management	fixed assets					
System						

Strategic	Measurable Objective	Annual Target	1 st Quarter	2 nd Quarter	3rd Quarter	4 Quarter
Objective						
Debt and Revenue	Accurate and optimum revenue	Weekly	Weekly	Weekly	Weekly	Weekly
Management	collected					
Rates	Rates policy developed	To be reviewed			01/11/2010	
Administration						
	Optimum revenue collected	60%	15%	15%	15%	15%
Collection and	Purified debtor data base and	50%	10%	10%	20%	10%
management of	minimum debts in arrear					
revenue						
Managing of	Letters of demand sent	Monthly	Monthly	Monthly	Monthly	Monthly
Debts and	Cutting-Off services	Monthly Quarterly	Monthly Quarterly	Monthly Quarterly	Monthly Quarterly	Monthly Quarterly
collection of	Hand-over to Attorneys	Quarterry	Quarterry	Quarterry		
arrears						
Registering of	Number of indigents registered and	80%	20%	20%	20%	20%
Indigents	updated					

DEPARTMENT: Corporate Services

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly	Targets	
		Indicator (KPI)		1 st	2 nd	3 rd	4 th
Increase organisational efficiency		 Performance Management System is reviewed and implemented 	100%	25%	25%	25%	25%
		• Training external and internal	80%	20%	20%	20%	20%
Corporate Support		Property Management	80%	20%	20%	20%	20%
		Incoming post	80%	20%	20%	20%	20%
		Outgoing post	80%	20%	20%	20%	20%
		Faxes received and sent	80%	20%	20%	20%	20%
		Legal and Administration	80%	20%	20%	20%	20%
		Council administration	80%	20%	20%	20%	20%
Institutional Development		 Organisational audit in terms of legislative compliance 	80%	20%	20%	20%	20%
		• Development of by-laws in conjunction with COGTA	80%	20%	20%	20%	20%
Effective human resource management		Create and implement HR policies	80%	20%	20%	20%	20%
Transformation, change and performance management		 Personnel maintenance, management, training, selection, recruitment, labour relations, change and performance management 	80%	20%	20%	20%	20%

Key Performance	Key Performance	Annual Target		1 st Quarte	er	2 nd	Quarter			3rd Quarter		4 Qua	arter	
Area	Indicator													
Vote	Project	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun
Sports Facilities	Upgrading of DitIhake Sports Complex													
Rates	Working Capital	4 783 828	0	1 195 957	0	1 195 957	0	0	0	1 195 957	0	1 195 957	0	0
General Expenditure Other	Valuation Costs	254 937	0	0	127 469	0	0	0	0	127 469	0	0	0	0
Town Hall & Offices	Electricity	335 073	0	83 768	0	83 768	0	0	0	83 768	0	83 768	0	0
	Water	364 242	0	91 061	0	91 061	0	0	0	91 061	0	91 061	0	0
Library	Library													

Department: Social and Community Services

				1 st Quarte	r	2 nd	Quarter			3rd Quarter	•	4 Qua	arter	
Vote	Project	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun
Waste	Waste		0	0	0	0	0	0	0	0	0	0	0	0
management	disposal,													
	illegal dumping													
	& street													
	cleaning													
Sewerage														

Departmental: Technical Services

Corporate Objective	Wei	ghting	Key Performance Indicator	Annual Target		Quarterly	Farget	
	РО	KPI			1 st	2 nd	3 rd	4 th
Provide Water			Number of Households provided with basic water	90%	22,5%	22,5%	22,5%	22,5%
			Review of Water Services Development Plan (WSDP)	100%	25%	25%	25%	25%
Provide Sanitation			Number of households provided with toilets (water borne system)	100%	65%	35%	0	0
Provide Electricity			 Number of households provided with house connections Number of households provided 	90%	22,5%	22,5%	22,5%	22,5%
			 with free basic electricity No. of new High Mast Lights erected 	90%	22,5%	22,5%	22,5%	22,5%
			Maintenance of street lights	100%	50%	25%	25%	0
				100%	25%	25%	25%	25%
Maintainance and Upgrade Roads			Km of roads upgraded and maintained gravel	80%	20%	20%	20%	20%
Opyrade Roads			Km paved	0	0	0	0	0
			New km tarred	5,5 km	0	2,75 km	2,75 km	0
			Development of a Pavement Management System Policy	100%		50%	50%	0
Provide Storm Water Management			 Compile a Storm Water Management Plan Develop an Integrated Traffic Plan 	100%	0	50%	50%	0

Provide the Project	Procurement of Software for PMU	100%	25%	25%	25%	25%
Management Assistance	unit					
in implementation of all	 Attend all MI G meetings Control and monitor all Projects – 	100%	25%	25%	25%	25%
projects	financial cash flows and progress	100%	25%	25%	25% 25%	25%
	reports	10070	2370	2370	2370	2370
	Compile Business Plan to access					
	funding from various funders	100%	25%	25%	25%	25%
	Compile and submit closed out					
	reports for all MI G funded					
	projects	100%	25%	25%	25%	25%
		100%	25%	25%	25%	
	Training of PMU personnel					
Promotion of	Establish Technical Forums	100%	25%	25%	25%	25%
stakeholder	 Energy Forum 					
participation	o Water Forum					
• •	 No. of Meetings with different 					
	stakeholders					
		4 meetings	3 meetings	3 meetings	3 meeting	3
						meeting s
Invest in	% of capital budget actually spent	100%	25%	25%	25%	25%
Infrastructure	on capital projects					
	 % of operational budget spent on maintenance 	100%	25%	25%	25%	25%
	% of bids awarded to local	30%	17,5%	17,5%	17,5%	17,5%
	companies					
	No of Jobs created through LED					
	Initiatives and through capital	100%	25%	25%	25%	25%
	projects					
	Register on EPWP					
Enhance Customer	Conduct Customer Service Survey	100%	25%	25%	25%	25%
Service	and report to Municipal Manager					

Departmental: IDP and PMS office

Key Performance Area (KPA)	Weighting	Key Performance	Annual Target		Quarterly	Targets	
		Indicator (KPI)		1 st	2 nd	3 rd	4 th
Community Based Planning (CBP)		 Training of municipal internal and external stakeholders in Conjunction with COGTA 	100%				
Integrated Development		IDP Implementation	750 000	187 500	187 500	187 500	187 500
Planning (IDP)		I DP Monitoring and Evaluation					
		 External Funding facilitation to speed-up service delivery 					
		I DP Review					
Capacity Building		I DP, Sector Plans/Programmes/Policies	600 000	150 000	150000	150 000	150 000
Legislative Compliance		 Policy Coordination, Development and Programmes 					
IDP Projects Facilitation		Donor facilitation for I DP projects not part of budget	5 000 000	1 250 000	1 250 000	1 250 000	1 250 000
		 Establishment of IDP Service Delivery Projects Task Team 	100%	25%	25%	25%	25%

SECTION 4: CAPITAL BUDGET

PROJECT	Town / Ward	FUN	Medium Term Revenue & Expenditure Framework			
		DIN G	2010/2011	2011/2012	2012/2013	
		SOU				
		RCE				
Upgrading of waste water	Petrusburg	MIG	6 031 908			
treatment works			0 001 700			
Upgrading of Streets &	Koffiefontein	MIG	2 606 608			
Stormwater systems						
Elevated pressure water Tank	Petrusburg	MIG	385 586			
Upgrading of Sports Complex	Ditlhake-	MIG	2 131 899			
	Koffiefontein				1 500 000	
	Ward 3				1 500 000	
	Luckhoff				1 500 000	
	Oppermans					
Upgrading of Streets Mathibela &	Ditlhake -	MI G	3 225 000			
Roselove	Koffiefontein					
Upgrading of internal streets	Luckhoff	MI G		2 652 185		
Upgrading of internal streets	Ward 2	MIG		2 652 185	3 000 000	
Upgrading of internal streets	Ward 5			2 652 184		
	Ward 3	MI G			2 000 000	
Upgrading of dumping site		MIG		910 000		
Thusanang MPC	Ward 2	MIG		1 500 000	1 600 000	
Community Hall	Oppermans	MIG		1 500 000		
Taxi Rank	Koffiefontein	MIG		1 000 000		
Upgrading of water purification	Luckhoff	MI G		1 500 000		
plant						
Building of Community Hall	Ward 3	MIG		1 600 000		
Erection of Reservoirs	Petrusburg	MI G		615 000		
Retention	All	MIG		718 446	910 500	
PMU		MIG	760 00	910 000	1 107 100	
Upgrading of Waste Management	All Wards	MI G			900 000	
Collection						
Street Lighting	All Wards	MIG			4 524 400	
Increase Bulk Water Supply	Petrusburg	MI G			2 400 000	

Upgrading of Water purification	Ward 2	MIG			1 200 000	
plant						
	SUBTOTAL		15 141 000	18 210 000	22 142 000	
Police, Road Transport	Upgrading of streets		2 500 000	3 000 000	2 000 000	
DMR	Electrification		1 853 000			
	TOTAL		19 494 000	21 210 000	25 1	
					4	
					2	
					0	
					0	
					0	

SECTION 5: APPROVAL OF THE SDBIP

Being a management and implementation plan the SDBIP is not required to be approved by the Council. The approval of the SDBIP is a legislative competence reserved only for the Mayor in terms of section 53 of the MFMA. This section requires the Mayor to take all reasonable steps to ensure that the SDBIP is approved by him within 28 days of the final budget approval.

Letsemeng SDBIP was concluded along with the I DP and Budget 2010/2011. All levels of the SDBIP will be formally approved by the Mayor on or before 12 August 2010 (which constitutes 28 days after the final budget approval) and within 14 days thereafter, will be circulated to the ward committees and the general public.